



TROJAN™

SPIN 1200

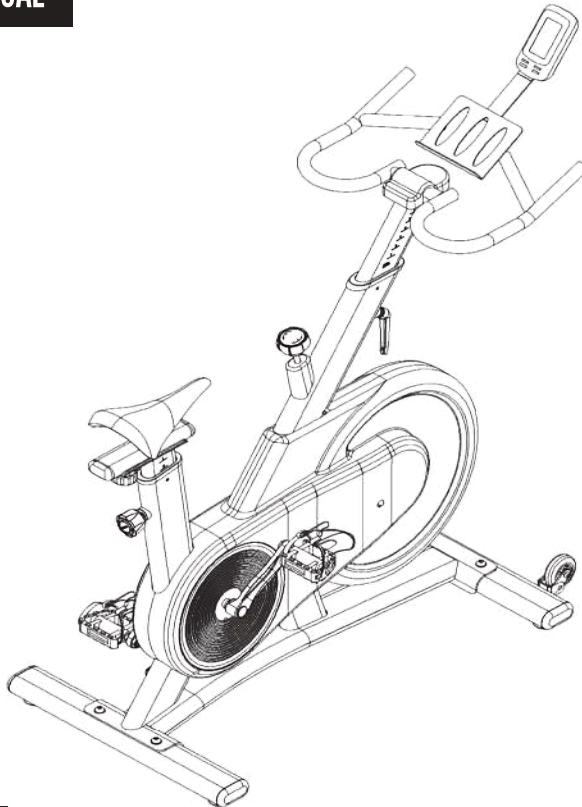
SPINNING
BIKE

MAGNETIC
MANUAL TENSION

CARDIO



USER MANUAL



CAUTION

READ ALL PRECAUTIONS AND INSTRUCTIONS IN THIS MANUAL BEFORE USING THIS EQUIPMENT. KEEP THIS MANUAL FOR FUTURE REFERENCE.

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IMPORTANT SAFETY INSTRUCTIONS

It is the sole responsibility of the purchaser of Trojan products to read the owner's manual, warning labels and instruct all individuals, on proper usage of the equipment. Understanding each and every warning to the fullest is important. If any of these instructions or warnings are unclear please contact Trojan Customer Services on **0861 TROJAN (0861 876526)**, within the Republic of South Africa. Customers residing outside South Africa can contact us on +27 10 206 4405.

The equipment is only intended for home use and is not intended for commercial, institutional and/or studio facilities use.

Contact Trojan with any questions regarding this classification. It is recommended that all users of Trojan be informed of the following information prior to use.



HEALTH WARNING

- Before starting any exercise or conditioning program you should consult with your personal physician to see if you require a complete physical exam. This is especially important if you are inactive, pregnant or suffer from any illness.
- If at any time during exercise you feel faint, dizzy or experience pain, stop exercising immediately and consult your physician.
- To avoid muscular pain and strain, begin each workout by stretching and warming up and end each session by cooling down and stretching.



INSTALLATION

Trojan recommends that all equipment:

- Be secured to or set up on a solid, level surface to stabilise and eliminate rocking or tipping over during training.
- Be set up inside your home away from moisture and dust (the equipment is not designed for outdoor use).
- Be set up with sufficient ventilation to ensure proper operation.
- Be set up with sufficient space around the equipment so that all exercises can be completed safely. It is recommended that there should be at least 1 m of space around the equipment where access is required to exercise.



PROPER USAGE

- Do not use the equipment in any way other than as designed or intended by the manufacturer. It is imperative that Trojan equipment is used properly to avoid injury.
- Injuries may result from exercising improperly or excessively.
- Your Trojan equipment should only be used by 1 person at a time.
- Be careful to maintain your balance while using, mounting, dismounting or assembling your Trojan equipment to avoid injury.
- Do not attempt to adjust the seat or handlebars while you are on your Trojan equipment.
- Servicing other than the procedures in this manual should be performed by an authorised service representative only.

IMPORTANT SAFETY INSTRUCTIONS

ACCESS CONTROL

- Trojan recommends that all fitness equipment be used in a supervised area. It is recommended that the equipment be located in an access controlled area. Control is the responsibility of the owner. Keep children away from all equipment.
- Parents or other supervising adults must provide close supervision of children if the equipment is used in the presence of children.

INSPECTION

- Do not use or permit use of any equipment that is damaged, or has worn or broken parts. For all Trojan equipment use only replacement parts supplied by Trojan.
- Always make sure that all nuts and bolts are tightened prior to each use.
- Maintain labels and nameplates – do not remove labels for any reason. They contain important information.
- Equipment maintenance – preventative maintenance is the key to smooth operating equipment. Please ensure that you follow our maintenance tips to ensure the continued correct function of your Trojan equipment.
- Before any use, examine all accessories approved for use with the Trojan equipment for damage or wear.
- Should your Trojan equipment appear damaged or worn, do not attempt to use or repair the equipment yourself.
- Please contact our service department on **0861 TROJAN (0861 876526)** to arrange a repair. Customers residing outside South Africa can contact us on +27 10 206 4405.

OPERATING WARNINGS

- It is the purchaser's responsibility to instruct all users as to the proper operating procedures of all Trojan equipment.
- Keep children away from all moving parts. Parents must provide close supervision of children if the equipment is used in the presence of children.
- Do not wear loose fitting clothing or jewellery when using the equipment. It is also recommended that users tie up long hair to avoid contact with moving parts.
- Ensure that anyone not using the equipment stays clear of the user, accessories and moving parts while the machine is in operation.

USER WEIGHT LIMITATIONS

- This Trojan Spin 1200 Spinning Bike may not be used by persons weighing more than 110 kg.

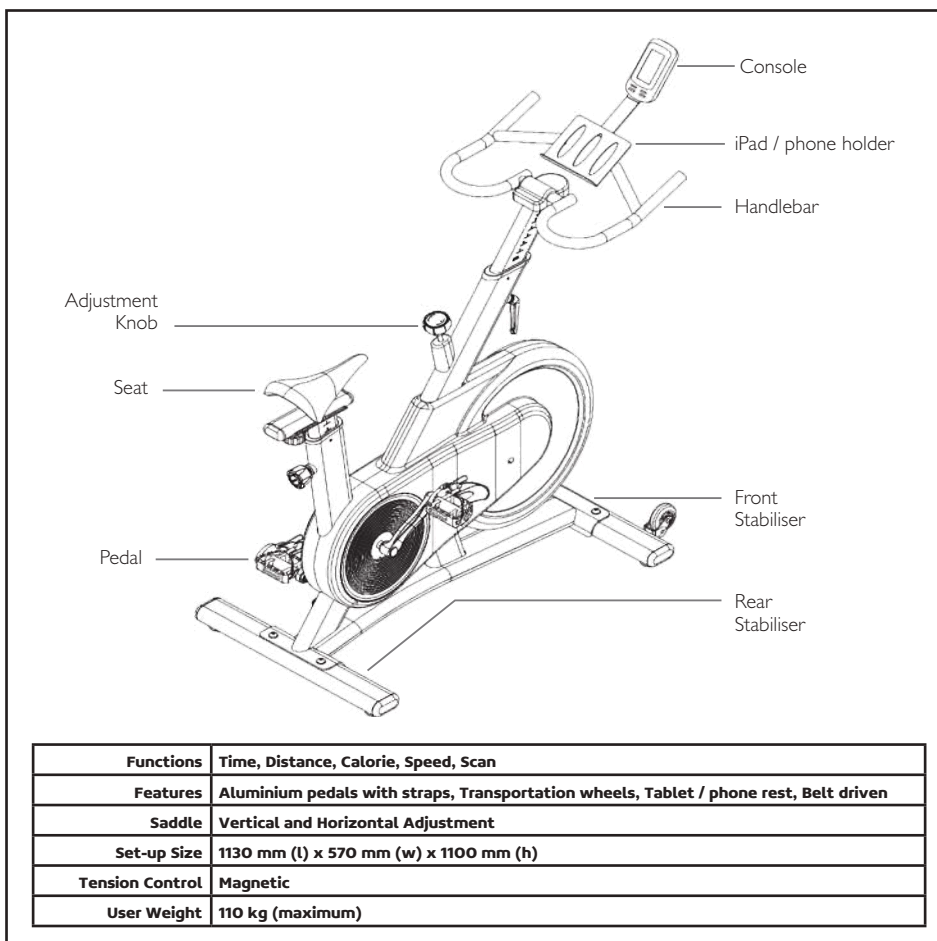
SAVE THIS INSTRUCTION MANUAL FOR FUTURE USE AND REFERENCE.

If any of these instructions or warnings are unclear please contact Trojan Customer Services on **0861 TROJAN (0861 876526)** within the Republic of South Africa or **visit www.trojanhealth.co.za**. Customers residing outside South Africa can contact us on +27 10 206 4405.

PRE ASSEMBLY CHECK LIST

Thank you for choosing the Trojan Spin 1200 Spinning Bike. We take great pride in producing this product and hope it will provide many hours of quality exercise to make you feel better, look better and enjoy life to its fullest. Yes, it's a proven fact that a regular exercise program can improve your physical and mental health. Too often, our busy lifestyles limit our time and opportunity to exercise. The Trojan Spin 1200 Spinning Bike provides a convenient and simple method to begin your assault on getting your body in shape and achieving a healthier lifestyle. Before reading further, please review the drawing below and familiarise yourself with the parts that are labelled.

Read this manual carefully before using the Trojan Spin 1200 Spinning Bike.



PARTS LIST

No.	Description	Qty	No.	Description	Qty
1	Main Frame	1	28	Nut (Ø15 x 15 x 25)	1
2	Seat Post	1	29	Bearing (608ZB)	4
3	Magnetic Board	1	30	Cir-clip (Ø20 x 1.1)	1
4	Handlebar Post	1	31	Adjusting U Shape (30 x 11.3 x 11.8 x T1.5)	2
5	Seat Slider Tube	1	32	Adjusting Knob (M16 x 1.5 x 25 x 78 x 89)	1
6	Front Stabiliser	1	33	Wave Washer (Ø15.5 x Ø12 x 0.3)	1
7	Rear Stabiliser	1	34	Screw (M6 x 8)	4
8	Handlebar	1	35	Spanner (S=13, 14, 15)	1
9	Console (L=100)	1	36	Allen Wrench (S6)	1
10	Sensor Wire (Ø6 x 26 L=750)	1	37	Screw (M8 x 16 x S6)	4
11	Inductor (L=360 mm)	1	38	Washer (D8.5 x Ø16 x 1.5)	8
12	Bearing (6004-2RZ)	2	39	Screw (M8 x 10 x S6)	4
13	Magnet (23 x 20 x 5)	3	40	Nylon Nut (M6 x H6 x S10)	3
14	Middle Axle (Ø20 x 170 x 4 - M8 x Ø90)	1	41	Nut (M10 x 1.5 x H5 x S17)	1
15L	Left Crank (32 x 152)	1	42	Nut (M10 x 1.25 x H7.5 x S14)	2
16R	Right Crank (32 x 152)	1	43	Nut (M12 x 1.0 x S19 xH6)	4
17	Flywheel (6.5 kg - Ø400)	1	44	Nut (M6 x H5 x S10)	2
18	Adjusting Screw (M6 x 50 x Ø12.2 x 2.5)	2	45	Screw (M6 x 12 x S5)	3
19	Bushing (Ø18 x Ø12.2 x 31)	1	46	Screw (Ø7.8 x 30 x M6 x 1 x S5)	3
20	Inertial Axle (Ø12 x 135 x M12 x 1.0)	1	47	Screw (M6 x 10 x Ø12)	2
21	Bearing (6201-2RS)	2	48	Screw (ST4.2 x 19 x Ø8)	8
22	Wave Washer (Ø22 x Ø21 x 0.3)	1	49	Screw (M4 x 12 x Ø8)	1
23L/R	Pedal (9/16)	1	50	Washer (Ø20 x Ø10.5 x 2.0)	1
24	Meter Holder	1	51	Screw (ST4.2 x 20 x Ø8)	2
25	Spring (Ø1.6 x Ø12 x N14 x 45)	1	52	Screw (M10 x 25 x S6)	4
26	Spacer (Ø25 x Ø20.2 x.4)	1	53	Washer (Ø20 x Ø10.5 x 2.0)	8
27	Brake Rod (Ø10 x 270 x M10 x 20 x M6 x 30)	1	54	Washer (D6 x Ø20 x 2.0)	1

PARTS LIST

No.	Description	Qty	No.	Description	Qty
55	Left Belt Cover (849.5 x 470 x 83)	1	82	Chain Cover Hole Plug (Ø17 x Ø14 x 19)	2
56	Right Belt Cover (849.5 x 470 x 83)	1	83	Crank Cover (Ø22 x 10)	2
57	Cover of Crank (Ø227 x Ø50 x 11)	2	84	Grommet (Ø15 x Ø12 x Ø4 x 2.5)	1
58	Handlebar Cover (125 x 80 x 42)	1	85	Screw (M5 x 10 x Ø12)	4
59	Bushing (PT100 x 40 x PT80 x 30 x 203)	1	86	Gasket (Ø12 x Ø6 x 1.2)	4
60	Bushing (PT100 x 40 x PT80 x 30 x 203)	1	87	Fixed Plate (T3 x 60 x 18)	1
61	Cover of Brake Rod (82 x 50 x 37)	1	88	Screw (M10 x 15 x S6)	4
62	Adjusting Knob (Ø52 x 70.5 x M16 x 1.5)	1	89	Shipping Tube	2
63	Tension Knob (Ø65 x 39 x M10)	1			
64	Bushing (F17 x 17 x 150)	1			
65	Belt (6PJ550)	1			
66	Seat (98-2)	1			
67	Middle Axle Cover (Ø50 x Ø30 x 27)	1			
68	Foot Lever (Ø45 x 10 x M10 x 20)	4			
69	Cap for Bushing (104.5 x 44.5 x 10)	1			
70	Cap for Bushing (104.5 x 44.5 x 10)	1			
71	Transportation Wheel (Ø71 x Ø19 x 24)	2			
72	Saddle Tube Pad (170 x 65 x 15)	1			
73	Wool Felt (30 x 30 x 8)	1			
74	Adjusting Knob (Ø50 x 57 x M10 x 22)	1			
75	Belt Wheel (Ø260 x 20 x Ø20.1 x 4)	1			
76	End Cap (60 x 30 x 30)	2			
77	End Cap (80 x 40 x 20)	4			
78	Rubber Gasket (Ø17 x Ø11 x 2.0)	1			
79	Grommet (Ø16)	1			
80	PC Board (23 x 12 x 0.5)	6			
81	Magnet (Ø17 x 14.5 x Ø10)	1			

EXPLODED DRAWING

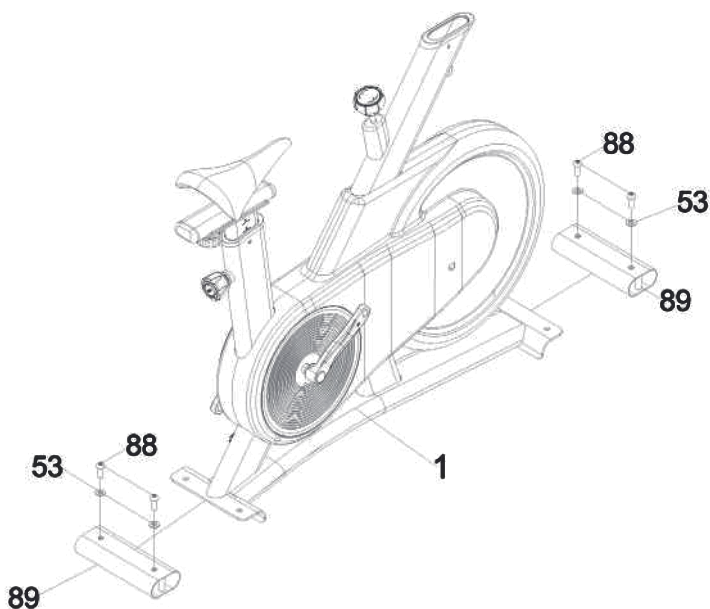


ASSEMBLY STEPS

1. PREPARATION

- Before assembling make sure that you will have enough space around the item.
- Use the supplied parts and hardware for the assembly.
- Before assembling, please check whether all the required parts have been supplied as per the exploded drawing on the opposite page.

STEP 1



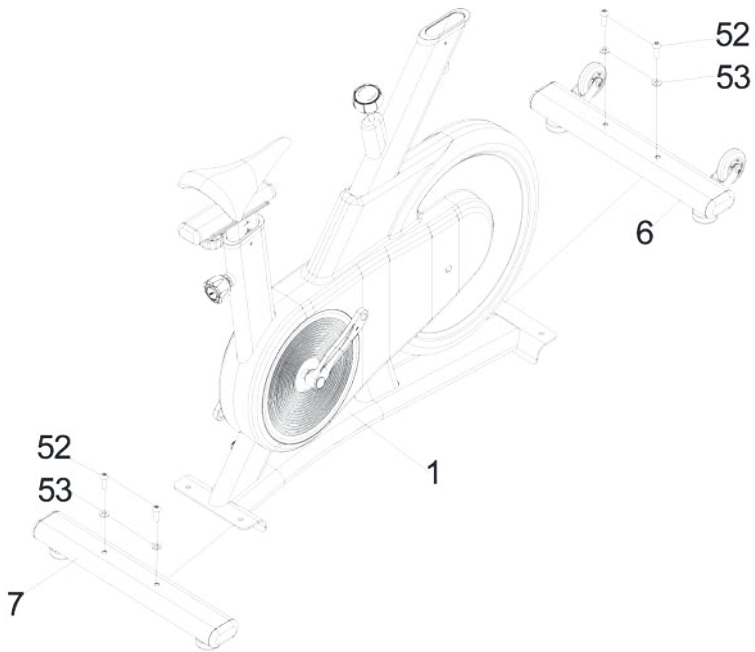
STEP 1:

Remove the Shipping Tubes (89) from the Main Frame (1) by removing 4 Screws (M10 x 15 x S6) (88) and 4 Washers ($\varnothing 20 \times \varnothing 10.5 \times 2.0$) (53) with Allen Wrench (S6) (36).

NOTE: You can keep these parts for future packaging and transportation of the bike if desired.

ASSEMBLY STEPS

STEP 2

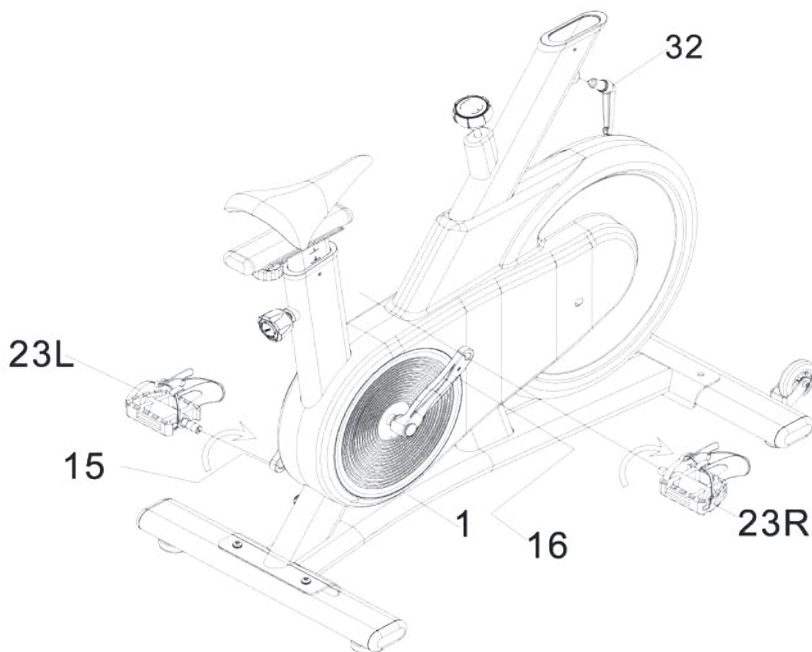


STEP 2: FRONT AND REAR STABILISERS INSTALLATION

Attach the Front Stabiliser (6) and Rear Stabiliser (7) to the Main Frame (1) using 4 Screws (M10 x 25 x S6) (52) and 4 Flat Washers ($\varnothing 20 \times \varnothing 10.5 \times 2.0$) (53). Tighten and secure with Allen Wrench (S6) (36).

ASSEMBLY STEPS

STEP 3



STEP 3: LEFT AND RIGHT INSTALLATION

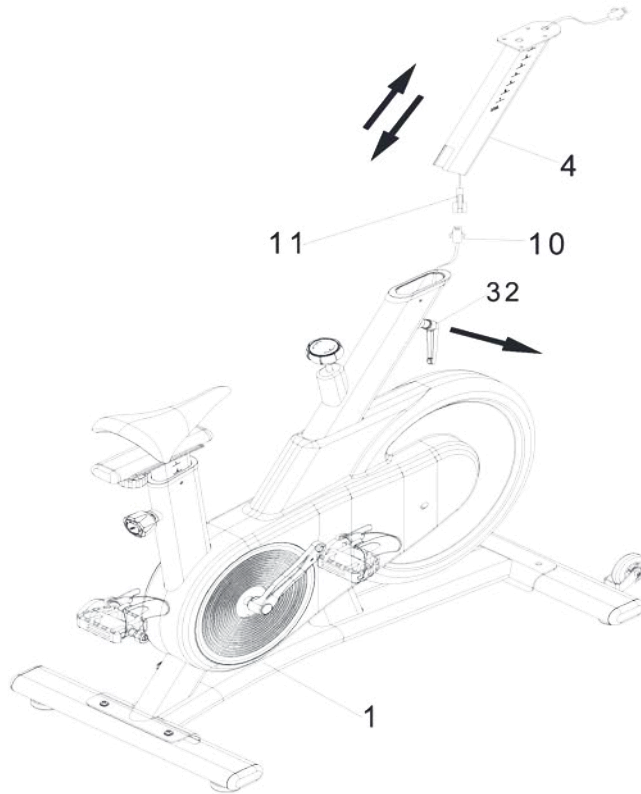
Attach the Left Pedal (9/16) (23L) into its corresponding Left Crank (32 x 152) (15) by rotating counter-clockwise. Once in place, ensure secure fit using Spanner (S13, 14, 15) (35).

Attach the Right Pedal (9/16) (23R) into its corresponding Right Crank (32 x 152) (16) by rotating clockwise. Once in place, ensure secure fit using spanner (S13, 14, 15) (35).

Rotate the L-shaped Knob (32) clockwise by hand into the opening of the Main Frame (1).

ASSEMBLY STEPS

STEP 4



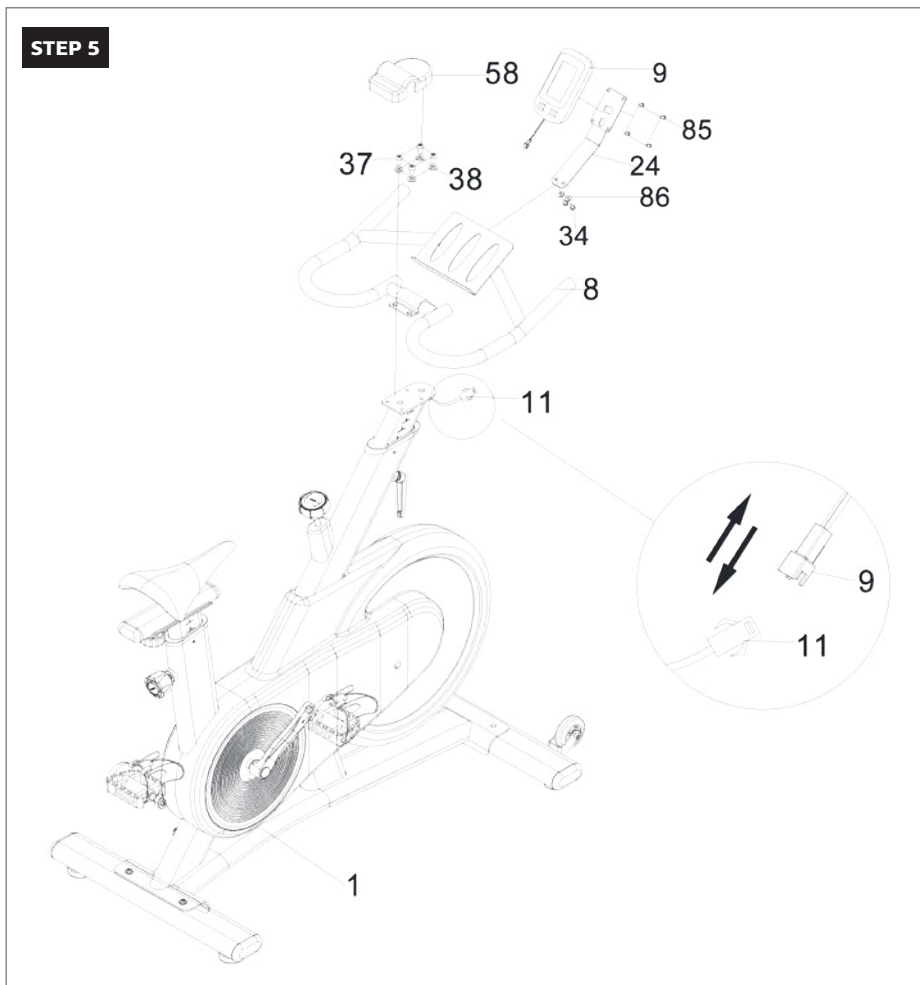
STEP 4:

First, connect the Inductor (L=360mm) (11) into the Handlebar Post (4) using the Sensor Wire ($\text{Ø}6 \times 26 \text{ L}=750$) (10) on the Main Frame (1).

Then loosen the Adjusting Knob (M16 x 1.5 x 25 x 78 x 89) (32) counterclockwise and insert the Riser Assembly (4) into the Main Frame (1).

ASSEMBLY STEPS

STEP 5



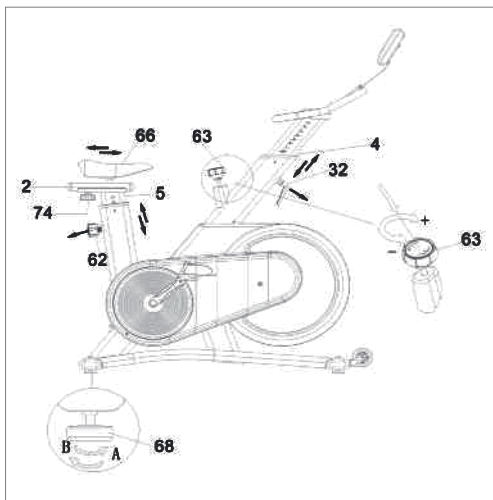
STEP 5: HANDLEBAR AND CONSOLE INSTALLATION

Attach the Handlebar (8) to the Main Frame (1) using 4 Screws (M8 x 16 x S6) (37) and 4 Washers (D8.5 x Ø16 x 1.5) (38). Tighten and secure using Allen Wrench (S6) (36).

Attach the Console (9) to the bracket located on the Handlebar (8) using 2 Screws (M5 x 10 x Ø12) (85). Tighten and secure using Allen Wrench (S6) (25).

Connect the link wire of the Console (9) to the link wire of Inductor (L=360mm) (11).

ASSEMBLY STEPS



ADJUSTING THE SEAT

The Seat (66) (98-2) of this bike is fully adjustable both vertically and horizontally.

To adjust the height of the Seat Slider Tube (5), loosen and pull the Adjusting Knob ($\text{Ø}52 \times 70.5 \times \text{M}16 \times 1.5$) (62) outward, then raise or lower the seat (66) (98-2) to the desired height. Once adjusted, re-insert and tighten the Adjusting Knob ($\text{Ø}52 \times 70.5 \times \text{M}16 \times 1.5$) (62) to secure the Seat (66) (98-2) in place. To adjust the Seat (66) (98-2) back and forth, loosen and pull the Adjusting Knob ($\text{Ø}52 \times 70.5 \times \text{M}16 \times 1.5$) (62) outward, then slide the Seat (66) (98-2) to the desired position. Once positioned, re-insert and tighten the Adjusting Knob ($\text{Ø}50 \times 57 \times \text{M}10 \times 22$) (74) to secure the seat slider tube in place.

ADJUSTING THE HANDLEBAR

It is important that the Handlebar (8) and Seat (66) are both set to the correct height for your body. To adjust the handlebar height, loosen and pull the Tension Knob ($\text{Ø}65 \times 39 \times \text{M}10$) (63) outward, then slide the Handlebar Post (4) up or down to the desired height. Once adjusted re-insert and tighten the Tension Knob ($\text{Ø}65 \times 39 \times \text{M}10$) (63) to secure the handlebar post in place.

ADJUSTING THE BALANCE

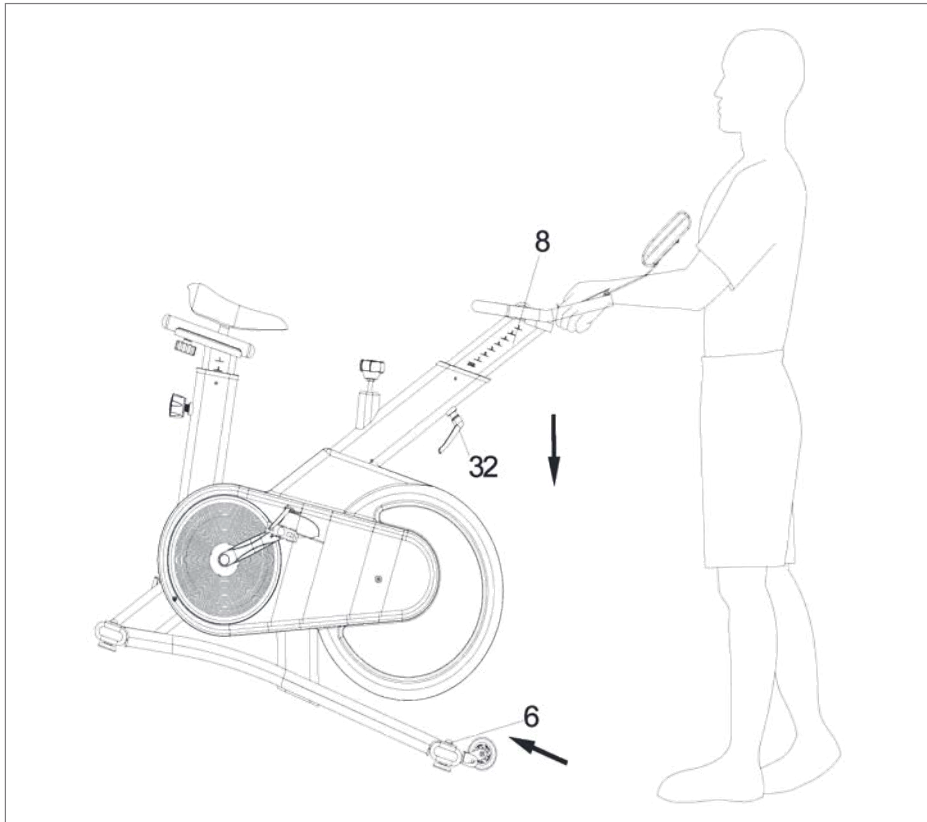
In order to achieve a smooth and comfortable ride, you must ensure that the stability of the bike is secured. If you notice that the bike is unbalanced during use, you should adjust the Foot Levelers ($\text{Ø}45 \times 10 \times \text{M}10 \times 20$) (68) located beneath the Front Stabilisers (6) and Rear Stabilisers (7) of the bike.

To do so, use Allen Wrench (S6) (36) to loosen 2 Nuts by turning them clockwise. With the nut loosened, rotate the Foot Leveler ($\text{Ø}45 \times 10 \times \text{M}10 \times 20$) (68) until it sits level with the surface that the bike is on. When you have finished adjusting the foot leveler, use Allen Wrench (S6) (36) to re-tighten the 2 Nuts by turning them counter-clockwise. If required, repeat this process to adjust the remaining Foot Levelers ($\text{Ø}45 \times 10 \times \text{M}10 \times 20$) (68).

EMERGENCY BRAKE

During use, users can stop the bike completely by pushing down on the Tension Knob ($\text{Ø}65 \times 39 \times \text{M}10$) (63). Pushing down on the Tension Knob ($\text{Ø}65 \times 39 \times \text{M}10$) (63) will enforce the brake and bring the bike to an immediate stop.

ASSEMBLY STEPS



TRANSPORTING THE BIKE

To move the bike, first ensure that the Handlebar (8) is properly secured. If the handlebar is loose, tighten the Adjustment Knob (32) to secure it. Next, stand at the front of the bike so that you're directly in front of the handlebar. Firmly grasp and hold each side of the Handlebar (8), place one foot on the Front Stabiliser (6) and tilt the bike towards you until the transportation wheels on the Front Stabiliser (6) touch the ground. With the wheels on the ground, you can transport the bike to the desired location with ease.

NOTE: When moving the bike, always use caution as unexpected impact, such as dropping the bike, may cause injury and affect the bike's performance.

CONSOLE FUNCTIONS



FUNCTION BUTTON:

MODE:

Press MODE to choose functions. Press the "MODE" key for 3 seconds to reset all values to 0 (except ODO). Press to activate console from sleep mode. SCAN -> TIME -> SPEED (SPD) -> DISTANCE (DIST) -> CALORIES (CAL) -> TOTAL DIST (ODO) -> RPM -> PULSE RATE Reset: hold for 2 seconds to reset all dataE

TIME:

Window B displays The total exercise time will be shown whilst exercising

SPEED:

The current speed will be show whilst exercising.

DISTANCE:

Window C displays The distance of each workout will be shown whilst exercising.

CALORIE / RPM:

Window D displays The calories burned will be shown whilst exercising

SLEEP MODE:

Without any exercise signal or operation over 4 minutes, the Console will turn off automatically and memorize the current data.

BATTERY:

This Console uses two AAA batteries. If the display appears incorrectly or becomes difficult to read, please install new batteries. Always change both batteries at the same time.

FITNESS TIPS & TECHNIQUES

AEROBIC EXERCISE

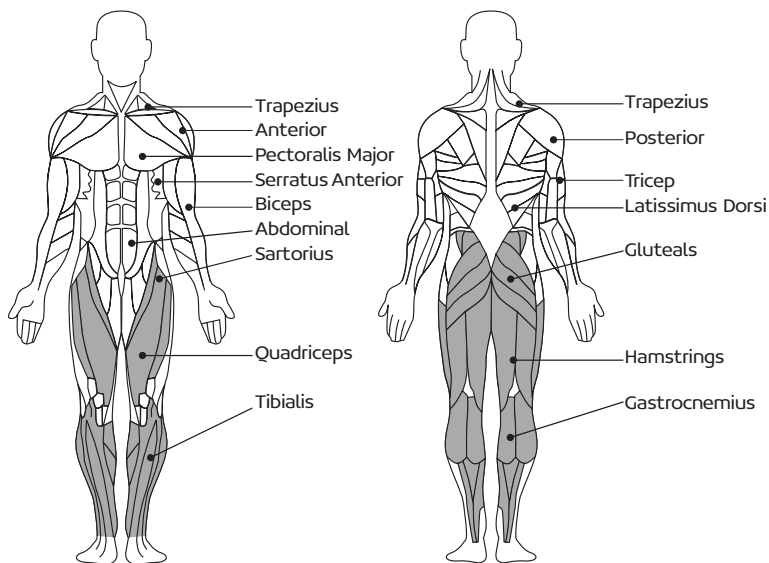
Aerobic exercise is any sustained activity that sends oxygen to your muscles via your heart and lungs. Aerobic exercise improves the fitness of your lungs and heart – your body's most important muscle. Aerobic exercise fitness is promoted by any activity that uses your large muscles (arms, legs, or buttocks, for example). Your heart beats quickly and you breathe deeply. An aerobic exercise should form part of your entire exercise routine.

WEIGHT TRAINING

Along with aerobic exercising which helps get rid of and keep off the excess fat that our bodies can store, weight training is an essential part of the exercise routine process. Weight training helps tone, build and strengthen muscle. If you are working above your target zone, you may want to do a lesser amount of reps. Always consult your physician before beginning any exercise program.

MUSCLE CHART

The exercise routine that is performed on the Trojan Spin 1200 Spinning Bike will develop the lower body muscle group as well as condition the circulatory system and provide a good aerobic workout. These muscle groups are highlighted on the muscle chart below.



CONDITIONING GUIDELINES

How you begin your exercise program depends on your physical condition. If you have been inactive for several years, or are severely overweight, you must start slowly and increase your time on the equipment, a few minutes per workout.

Initially, you may be able to exercise only for a few minutes in your target zone, however, your aerobic fitness will improve over the next 6 to 8 weeks. Don't be discouraged if it takes longer. It's important to work at your own pace. The better your aerobic fitness, the harder you will have to work to stay in your target zone. Please remember these essentials:

- Have your doctor review your training and diet programs to advise you of a workout routine you should adopt.
- Begin your training program slowly with realistic goals that have been set by you and your doctor.
- Monitor your pulse frequently.
- Establish your target heart rate based on your age and condition.

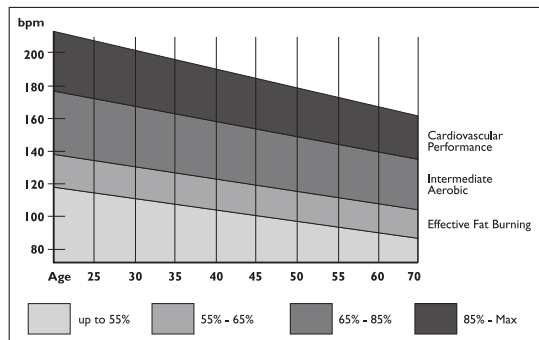
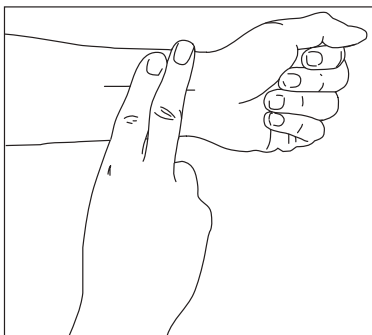
EXERCISE INTENSITY

To maximise the benefits of exercising, it is important to exercise with the proper intensity. The proper intensity level can be found by using your heart rate as a guide. For effective aerobic exercise, your heart rate should be maintained at a level between 65% and 85% of your maximum heart rate as you exercise. This is known as your target zone. You can find your target zone in the table below.

During the first few months of your exercise program, keep your heart rate near the low end of your target zone as you exercise. After a few months, your heart rate can be increased gradually until it is near the middle of your target zone as you exercise.

To measure your heart rate, stop exercising but continue moving your legs or walking around and place 2 fingers on your wrist. Take a 6 second heartbeat count and multiply the results by 10 to find your heart rate. For example, if your 6 second heartbeat count is 14, your heart rate is 140 beats per minute. (A 6 second count is used because your heart rate will drop rapidly when you stop exercising).

Adjust the intensity of your exercise until your heart rate is at the proper level.



WARM UP & COOL DOWN

WORKOUT GUIDELINES

Each workout should include the following 3 parts:

- 1. A WARM-UP:** 5 to 10 minutes of stretching and light exercise. A proper warm-up increases your body temperature, heart rate, and circulation in preparation for exercise.
- 2. TRAINING ZONE EXERCISE:** 20 to 30 minutes of exercising with your heart rate in your training zone. (Note: During the first few weeks of your exercise program, do not keep your heart rate in your training zone for longer than 20 minutes).
- 3. COOL-DOWN:** 5 to 10 minutes of stretching. This will increase the flexibility of your muscles and will help to prevent post-exercise problems.

EXERCISE FREQUENCY

To maintain or improve your condition, plan 3 workouts each week, with at least 1 day of rest between workouts. After a few months of regular exercise, you may complete up to 5 workouts each week, if desired. Remember, the key to success is to make exercise a regular and enjoyable part of your everyday life.

SUGGESTED STRETCHES

The correct form for several basic stretches are shown on the right. Move slowly as you stretch, hold the position and never bounce.

1. TOE TOUCH STRETCH

Stand with your knees bent slightly and slowly bend forward from your hips. Allow your back and shoulders to relax as you reach down toward your toes as far as possible. Hold for 15 counts, and then relax. Repeat 3 times.

Stretches: Hamstrings, back of knees and back.

2. HAMSTRING STRETCH

Sit with 1 leg extended. Bring the sole of the opposite foot toward you and rest it against the inner thigh of your extended leg. Reach toward your toes as far as possible. Hold for 15 counts, and then relax. Repeat 3 times for each leg.

Stretches: Hamstrings, lower back and groin.

3. CALF/ACHILLES STRETCH

With 1 leg in front of the other, reach forward and place your hands against a wall. Keep your back leg straight and your back foot flat on the floor. Bend your front leg, lean forward and move your hips toward the wall. Hold for 15 counts, and then relax. Repeat 3 times for each leg. To cause further stretching of the Achilles tendons, bend your back leg as well.

Stretches: Calves, Achilles tendons and ankles.

4. QUADRICEPS STRETCH

With 1 hand against a wall for balance, reach back and grasp 1 foot with your other hand. Bring your heel as close to your buttocks as possible. Hold for 15 counts, then relax. Repeat 3 times for each leg.

Stretches: Quadriceps and hip muscles.

5. INNER THIGH STRETCH

Sit with the soles of your feet together and your knees outward. Pull your feet toward your groin area as far as possible. Hold for 15 counts, and then relax. Repeat 3 times.

Stretches: Quadriceps and hip muscles.





MAINTENANCE

CLEANING

The Trojan Spin 1200 Spinning Bike can be cleaned with a soft cloth and mild detergent. Do not use abrasives or solvents on plastic parts. Please wipe your perspiration off the Trojan Spin 1200 Spinning Bike after each use.

Please inspect all assembly bolts and pedals on the machine for proper tightness before use.

STORAGE

Store the Trojan Spin 1200 Spinning Bike in a clean and dry environment away from children.

2 YEAR LIMITED WARRANTY

The Manufacturer hereby provides a warranty to the original purchaser of this product ('the Consumer') that this product will be free of manufacturing defects in materials and workmanship which under normal, personal, family or household use (commercial use expressly excluded) manifest themselves within the 2 years from the date of purchase.

EXCLUSIONS

- The warranty does not include and will not be construed to cover products damaged as a result of disaster, misuse, commercial use, not in accordance within the written instructions included with the product, abuse and/or any non-authorized modification of the product, incorrect installation of the product or normal wear and tear.
- All demo models carry a 3 month warranty.

WAIVER

The warranty and the obligations of the Manufacturer provided herein are in lieu of, and the Consumer, waives all other warranties, guarantees, conditions or liabilities, express or implied, arising by law or otherwise, including without limitation, any obligation of the Manufacturer in respect of any injury, loss or damage (direct, indirect or consequential) arising out of the use of, or inability to use this product and whether or not occasioned by the Manufacturer's negligence or any act or omission on its part.

PROOF OF PURCHASE

Any claim in terms of the warranty must be supported by a proof of purchase or a warranty number. Warranty numbers can be issued through contacting our Trojan Call Centre on 0861 Trojan (0861 876526) or online at www.trojanhealth.co.za. Customers residing outside South Africa can contact us on +27 10 206 4405. If such proof is not available, then notwithstanding anything to the contrary herein, the service agent's prevailing charges for services/repairs including call out and/or spares will be payable by the Consumer upon collection or delivery of the repaired product.

The Consumer does not need to return the product to the store. The Consumer should call the Trojan Call Centre on 0861 Trojan (0861 876526). Customers residing outside South Africa can contact us on +27 10 206 4405 and the call centre will advise of the procedure. During the warranty period the product may only be serviced and/or repaired by the Manufacturer's duly authorised agent(s).

TROJAN		ATTACH RECEIPT
CLIENT DETAILS		
NAME: _____		
EMAIL: _____		CELL: _____
TEL(H): _____		TEL(W): _____ FAX: _____
ADDRESS: _____		

PRODUCT DETAILS		
DATE OF PURCHASE: dd / mm / yy		SERIAL NUMBER: _____
TILL SLIP NUMBER: _____		
DESCRIPTION OF PURCHASE: _____		

BRANCH PURCHASED AT		

0861 TROJAN (0861 876526) / +27 10 206 4405		WWW.TROJANHEALTH.CO.ZA

REPAIRS PROCEDURE

Should you experience any faults or breakdowns on your Trojan equipment, please adhere to the following procedure to have the fault rectified speedily and professionally.

Do not return the product to the store.

Call the Trojan Call Centre on 0861 Trojan (0861 876526) to log the faulty product (under warranty or out of warranty). Customers residing outside South Africa can contact us on +27 10 206 4405.

The operator or technical advisor will try identify the fault, and will book a service team call out.

The service team will endeavour to fix the problem in your home on an agreed date and time.

Only if the fault cannot be repaired in the convenience of your home, will the service team take the faulty product back to the service centre.

Items repaired in our service centre will be returned to your home on an agreed date and time.

Note: Should you live in an outlying area or outside South Africa, it may be necessary to return the product to the store nearest to you. Our service operator will advise you of your repair procedure.

COST OF REPAIRS

UNDER WARRANTY

Any items still under warranty will be repaired free of charge, as long as it complies with the terms and conditions of the warranty (refer to “warranties” section in this manual). Any items that need to be repaired that are NOT covered in the warranty will be for the Consumer’s expense. A quote for the repair/replacement of these items will be provided to the Consumer for approval prior to repairs being conducted.

OUT OF WARRANTY

Any items that need to be repaired once the warranty has expired will be for the Consumer’s expense including call out fees.

A quote for the repair/replacement of these items will be provided to the Consumer for approval prior to repairs being conducted.

**2 YEAR
WARRANTY**

If this product proves to be faulty during normal use due to defective materials or workmanship. Refer to our website for terms and conditions.



0861 876 526
0861 TROJAN
+27 10 206 4405

Please call us for any product queries, after sales support, repairs or installations.

Manufactured for Masstores (Pty) Ltd.

16 Peltier Drive, Sunninghill, Ext 6, Sandton, 2146, South Africa

MADE IN CHINA

Always consult a physician before starting a new exercise routine

Use in conjunction with a healthy eating plan

Only use product for its intended purpose to prevent injury

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www.trojanhealth.co.za
www.instagram.com/trojanhealth

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